

October 17, 2012

Barry Robertson Aerowerks 6625 Millcreek Drive Mississauga, Ontario L5N 5M4 Canada

To Whom It May Concern:

William Caruso & Associates, Inc. has had a long history of working with Aerowerks for complex warewashing and conveyor systems for a variety of projects. We have appreciated their extensive knowledge regarding these systems, engineering skill and their ability to deliver projects on time and on budget. During the recent renovation to the Metro Toronto Convention Centre, Aerowerks was challenged to provide a complex warewash system within a matter of weeks and easily responded to the task.

Aerowerks has consistently shown a commitment to excellent customer service. When any challenges arise, they have been quick to respond and repair any situations. For example, they have committed engineers to be on-site for days or even weeks during the project start-up, training and initial owner opening to ensure that their systems run smoothly. All of this was done without additional costs to the owner.

I personally recommend Aerowerks for any future projects you may be considering. Please feel free to contact me at the number below to discuss further.

Sincerely.

WILLIAM CARUSO & ASSOCIATES, INC.

Phillip Landgraf

Associate Project Manager

Ph: 303-649-1600 x203